

Cusco, September 6, 2016

## PRESS RELEASE

### THIS SEPTEMBER 12 AND 13, ALL OUR SERVICES DEPARTING AND/OR ARRIVING TO POROY AND URUBAMBA WILL OPERATE FROM OLLANTAYTAMBO STATION

- ***This change in the operation applies to both tourist services and to the frequencies 21 and 22 of the Local Train social service.***

PeruRail informs its passengers, tour operators and general public that, due to the 48-hour protest organized by the "Frente de Defensa de los Intereses de la Provincia de Urubamba" (Front for the Defense of the Interests of the Province of Urubamba) scheduled for Monday 12 and Tuesday 13 of September; Ollantaytambo Station will be the departing and arriving point of our operation traveling from and/or to Poroy (Cusco) and Urubamba Station.

This is a preventive measure to prioritise our passengers and employees safety against the possible blocking of main roads. Therefore, the tourist services and the social service of the Local Train will be subject to this change in the operation traveling only for the designated days.

Itineraries for September 12 and 13 for tourist services in reference are as follows:

SERVICE	DEPARTURE TIME OLLANTAYTAMBO	SERVICE	ARRIVAL TIME OLLANTAYTAMBO
Vistadome 601	08:00	Vistadome 304	17:29
Vistadome 31	08:29	Vistadome 32	17:08
Expedition 33	09:15	Expedition 34	18:31
Vistadome 203	10:32	Vistadome 604	19:02
Belmond Hiram Bingham 11	10:53	Belmond Hiram Bingham 12	19:25

On Tuesday September 13; the services Vistadome 32, Expedition 34, Vistadome 604 and Belmond Hiram Bingham 12 will return normally to Poroy Station.

The frequencies 21 and 22 of the Local Train social service will also operate from and to Ollantaytambo Station. The return of frequency 22 to San Pedro Station in Cusco will be regularized on September 13.

Meanwhile, the trains frequencies in the route Ollantaytambo - Machu Picchu Pueblo - Ollantaytambo will continue operating without affecting normal schedules.

We would also like to inform that passengers wanting to change their travel date will be able to do it at no cost at our points of sale; changes for travel agencies will be assisted only at our offices in Wanchaq Station.

Direct passengers wanting to cancel their trip will be able to request a full refund on their tickets by contacting us via email at: [devolucionespasajero@perurail.com](mailto:devolucionespasajero@perurail.com); travel agencies will be assisted at: [devoluciones@perurail.com](mailto:devoluciones@perurail.com)

Passengers with tickets from/to Poroy, embarking and disembarking at Ollantaytambo Station on September 12 and 13 will be returned:

- US\$ 9.0 (nine dollars) per section for the Vistadome service's frequencies.
- US\$ 8.0 (eight dollars) per section for the Expedition service's frequencies.
- The 25% per section for the Belmond Hiram Bingham.

Refund process will be made after the date of travel and passengers will have to send their requests to the following email: [devolucionespasajero@perurail.com](mailto:devolucionespasajero@perurail.com); travel agencies will be assisted at: [devoluciones@perurail.com](mailto:devoluciones@perurail.com)

We apologize the inconvenience that this event may cause you; however, these measures are being taken to prioritize the safety of our passengers and crew in view of the protest called in the Urubamba province and Ollantaytambo district. **We would also like to request passengers to take the necessary preventive measures to move to/from Ollantaytambo by their own means to avoid affecting their travel experience.**

For further information and assistance contact us to our Call Center number: 084-581414.

Sincerely,  
**PeruRail**