



Cusco, July 25th 2025

NEWS RELEASE

OPENING HOURS AT POINTS OF SALE AND CALL CENTER ON MONDAY, JULY 28 AND TUESDAY, JULY 29

PeruRail would like to inform its passengers, travel agencies, tourist operators, and the community in general that, on Monday July 28, and Tuesday July 29, our points of sale and Call Center will be available to the public.

In this sense, the opening hours will be as detailed below:

- Call Center: Monday 28 and Tuesday 29 from 9:00 am to 13.00 hours
- Point of sale Cusco: Monday 28 and Tuesday 29 from 8:00 am to 20:00 hours
- Point of sale Lima: Monday 28 from 9:00 am to 22:00 hours and Tuesday 29 from 9:00 am to 21:00 hours

With this, we confirm that all our customer service channels will be operational to support our customers and passengers.

For more information and assistance, please contact us through our reservation department at 01-6254848.

Kind regards,
PeruRail S.A.